Increased accommodation subsidy rates and cumulative weekly travel support for eligible specialist care.

Patients travelling 50-100km one way are eligible when they attending oncology or dialysis treatment at least three times in one week and reach at least 300km across those return trips.

PATS Offices

OPENING TIMES
10am – 12noon and 1pm – 3pm, Monday to Friday

ADELAIDE
Adelaide CBD
PO Box 3017, Rundle Mall
Adelaide, SA 5000
This office does not provide a face-to-face service.

MOUNT GAMBIER
Mount Gambier and Districts Health Service
276-300 Wehl St North
PO Box 267
Mount Gambier, SA 5290

PORT AUGUSTA
Port Augusta Hospital and Regional Health Service
71 Hospital Rd
Port Augusta, SA 5700

PORT LINCOLN
Port Lincoln Hospital and Health Service
Oxford Tce / PO Box 630
Port Lincoln, SA 5606

BERRI
Riverland General Hospital
10 Maddern St
Berri, SA 5343

WHYALLA
Whyalla Hospital and Health Service
Wood Terrace / PO Box 267
Whyalla, SA 5600

For more information

Rural Support Service
Patient Assistance Transport Scheme
Telephone: 1300 341 684
www.pats.sa.gov.au

Government of South Australia
SA Health

Interpreter

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More support for regional patients

Patient Assistance Transport Scheme (PATS)

1 July 2026

Government of South Australia
SA Health

Increased accommodation subsidy

The accommodation subsidy is now $110 per patient per night and $154 for patient and approved escort.

Patient only per night

Minimum weekly distance

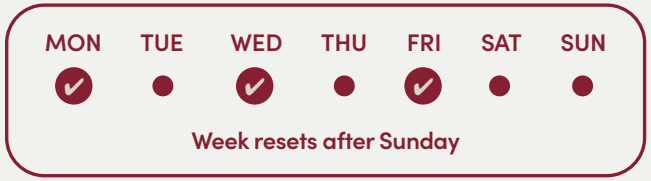
Patient and authorised escort per night

Interstate accommodation subsidy per night

Cumulative weekly travel

This is available for patients who travel shorter one-way distances more often for Oncology and Dialysis treatment.

50km one way x two, for return x three trips = **300km**



A week is defined as Monday to Sunday. Each Sunday eligibility resets, please note kilometres do not carry over into a new week.

How the claim works

1. Use the PATS distance calculator for the approved route between the patient's permanent residence and treatment location.
2. Confirm the one-way distance is between 50km and 100km.
3. Multiply that distance by the number of eligible return trips in the defined week.
4. Have every trip verified by the treating specialist or Authorised Officer.
5. Submit only one claim form (Form 4) for the defined week.

What to provide

- PATS Cumulative Travel form
- Invoice for accommodation

Authorised escort approval applies where the patient needs assistance for clinical reasons, including impairment, a carer, mobility issues, or the patient is a child.

Where to access

Distance calculator and forms are available through the PATS website **www.PATS.sa.gov.au**